

CURRICULUM VITAE (CV)

Personal information	
Name and Surname	Shukrije Rama
Address	Bregu i Diellit II/ Obj15/9
City	Prishtina
Postal Code	10000
Country	Kosovo
Phone	+383 (0) 49 377 438
Email	shukrie.rama@gmail.com
Work experience	
Date (from – to)	March 2024 – ongoing
Employer	Heimerer College
Position	Vice-rectorate for Teaching
Date (from – to)	January 2023 – ongoing
Employer	WBAA
Position	Head of the Higher Education Team for the Western Balkans
Date (from – to)	December 2021 – December 2023
Employer	Assembly of the Republic of Kosovo
Position	Board Member – Radio Television of Kosovo
Date (from – to)	December 2019 – December 2023
Employer	Institute for the Development of Social Policies
Position	Executive Director
Date (from – to)	2014 – 2019
Employer	European College "JURIDICA"
Position	Lecturer (Research Methods)
Date (from – to)	2013 – 2015
Employer	UNIVERSUM College
Position	Lecturer (Research Methods)
Date (from – to)	2011 – 2104
Employer	NGO “ECOMOVEMENT”
Position	Executive Director
Date (from – to)	2007 – 2011
Employer	Advocacy Training and Resource Center
Position	Project Manager

Date (from – to)	2003 – 2008
Employer	FAMA College
Position	Lecturer (Academic Writing)
Date (from – to)	2000 – 2006
Employer	National and University Library of Kosovo
Position	Advisor for International Relations (NULK)
Date (from – to)	1997 – 2010
Employer	Editorial Office of TEUTA Magazine
Position	Journalist / Editor
Date (from – to)	1999- 2001
Employer	Primary and Lower Secondary School "Jeronim de Rada"
Position	English Language Teacher
Education	
Date (from – to)	2008 – 2010
Institution Name	European Center for Peace and Development ECPD
Degree Awarded	Doctor of Management Sciences
Date (from – to)	1998 - 2003
Institution Name	University of Pristina – Faculty of Philology
Degree Awarded	Master of Philological Sciences
Date (from – to)	1993 -1997
Institution Name	University of Pristina – Faculty of Philology
Degree Awarded	Bachelor of Arts in Philology
Specializations	
Date (from – to)	July – August 2012
Institution Name	Illinois State University – Chicago, Illinois
Field	Project Management, Monitoring, and Evaluation
Date (from – to)	August – December 2012
Institution Name	Simmons College – Boston, Massachusetts
Field	Library and Information Science
Date (from – to)	January – February 2002
Institution Name	University of the Balearic Islands, UAB, UPV
Field	Library and Information Science
Languages	
Native Tongue	Albanian (native)
Other Languages	English / Serbian
Technical skills	
Software skills	Microsoft Word

	Microsoft Office Excel
	Microsoft Office PowerPoint
	Microsoft Office Publisher
	Internet,
	SPSS
	ALEPH 500
Publishing Activities	
Published books	Shpirti plor rubinë: Studim letrar. Rozafa, 2007 / ISBN 978–9951–02-133-3
	The Higher Education in Kosovo –Challenges of a long transition /ISBN 978-3-8484-3387-2
	Askush nuk e di rrëfimin e tyre, e ato heshtin/ ISBN 978-9951-02-184-2
	Një jetë drejtësi /ISBN 978-9951-02-233-0
	Mos paç fatin tim / ISBN 978-9951-632-76-8
	The shrine of woes / ISBN 978-9951-29-874-2
Published manuals	Electronic Information for Libraries: Handbook. NULK, 2004
	EBSCO – User Guide for EBSCO Databases. NULK, 2004
Research reports	Academic Mobility or Brain Drain - WBAA, 202
	Gender Challenges in the Labor Market in Kosovo – IDSP, 2023
	Monitoring the Sectoral Strategy of the Ministry of Labor and Social Welfare regarding the effectiveness of active labor market measures for the employment of Roma, Ashkali, and Egyptian community members in four municipalities – GIZ, 2023
	Analysis of the Role and Responsibility of the Centers for Social Work in Kosovo and Employment Offices – IDSP, 2023
Scientific Articles / Research papers	Rama, S., & Beka, A. (2024). Students’ attitudes toward higher education: Academic challenges and their impact on deviant behavior. <i>PJ Criminology</i> , 16(4), 1259-1269.
	Beka, A., & Rama, S. (2024). Perceptions and barriers to addressing domestic violence: The case of Kosovo. <i>PJ Criminology</i> , 16(4), 1075-1085.
	Beka, A., & Rama, S. (2024). Legislative frameworks and infrastructure accessibility for students with physical disabilities in higher education: A comparative study of Kosovo, Albania, and North Macedonia. <i>PJ Criminology</i> , 16(4), 1153-1165.
	“Professor’s performance for effective teaching, Elsevier Publication –Amsterdam”
	“Thesis and Dissertations management overview in Kosovo”, Cape Town, South Africa, presentation in ETD world conference

		“Higher Education in Kosovo –Innovation and Challenges” New Delhi, India, “Përdorimi i kalkeve – mospërfillje ndaj gjuhës”. Kosova Sot, “Akuzat e poetit”. Bujku,
		“Thyerje shpirtërore e gruas”. Kosova sot dhe Jeta e Re
		“Adelina Mamaqi – Rikthimi në Tiranë”. Teuta, “Fëmijët kërkojnë të jenë të motivuar të lexojnë”. Bota Sot, “Ilustrimet - element i rëndësishëm i botimeve për fëmijë”. Bota Sot
		“Përjetimet shpirtërore të shprehura me poezi”. Kosova Sot
Other Professional Engagements / Lectures		
Year	Country	Topic
2001	Hungary	Seminar on European Libraries
2003	Turkey	Digital Libraries; E-Resources
2003	Greece	Seminar – Investigative Journalism
2003	Macedonia	Workshop – Investigative Reporters
2004	Germany	ISMN – International Standard Music Numbers
2004	Macedonia	Research Methods
2004	Italy	ISBN – International Standard Book Numbers
2005	England	Automated Library System ALEPH 500
2005	Croatia	ISBN – Structural Changes
2006	Ukraine	Copyright and Publishing Rights
2006	Slovenia	Library Information Systems and Universities
2007	Belgium	Scientific Publications in the European Area
2009	Rumania	Higher Education Management
2010	Belgium	European Integration
2010	Cyprus	Teaching Psychology (lecture)
2011	South Africa	Library Management of Electronic Theses and Dissertations (lecture)
2012	India	Innovations in Higher Education (lecture)
2014	Israel	Project Management
2016	Indonesia	The Importance of Digital Libraries
2017	Pakistan	Improving the quality of teacher education in Kosovo
2018	Lebanon	Preservation of Electronic Information
2019	Tunisia	Lecture (Teachers’ Performance)
2019	Azerbaijan	Lecture (Management of Reference Resources)
2019	Swiss	Automated Systems of Scientific Information
2019	Georgia	Lecture (Student Attitudes Toward Higher Education)
2022	Austria	Television Archives
2024	Poland	Fact check – verification MIXER Media