

PERSONAL INFORMATION

Dianna Lynn Ullrich



45020 Denmore Ave. Lancaster, CA 93535 USA
 AGAPE, NGO/The Bridge, Rr, Ahmet Malisheva (Kompleks Fitorja) Gjilan 60010 KOSOVO

661- 942-8474 +383-44-402-271

dianna.ullrich@kolegji-heimerer.eu / kosovaot@gmail.com



Sex F | Nationality American

PROFILE

Has lived and worked in Kosovo since 1999. Main occupation focus is to pioneer the profession of occupational therapy in Kosovo.

(Sept. 2020 - current)

Occupational Therapy Consultant

Heimerer Therapeutic Center
 Veranda D4, Lagja Kalabri, (Rruga Veternik)
 10000 Prishtina, Rep. of Kosovo

Key Responsibilities

- Consult on administrative function of occupational therapy department
- Advise Occupational Therapists on client treatment
- Conduct client assessments
- Consult with clients and their carers on OT treatment

Business or sector Occupational Therapy Consultation and treatment

(Oct 2011 - current)

Lecturer in Higher Education

Heimerer College
 Veranda D4, Hyrja C dhe D, Lagja Kalabri, (Rruga Veternik)
 10000 Prishtina, Rep. of Kosovo

Key Responsibilities

- Lecture core occupational therapy modules
- Consult on occupational therapy issues with dean of program
- Consult on clinical practice education
- Assess student higher level practice placement
- Mentor student dissertation process
- Consult on client cases
- Participate in Erasmus projects through the college
- Defend OT program to accreditation authorities

Business or sector Higher Education

(July 1999 - current)

International Worker

Director of AGAPE, NGO
 The Bridge, Rr. Ahmet Malisheva, (Kompleks Fitorja), Gjilan 60010 KOSOVO

Key Responsibilities

WORK EXPERIENCE

- Pioneer profession of occupational therapy in Kosovo
- Consult with Kosovar occupational therapists on client cases
- Create continuing education training for occupational therapists
- Liaison with other international workers in Kosovo on special projects
- Serve on the commission for professional license through the Chamber of Nurses of Kosova
- Collaborate with local and international colleagues on community service activities in Gjilan
- Liaison with Kosovar occupational therapy association for continuing promotion of the profession

Business or sector Community Service

(Oct 2013 – 2015)

Dean in Occupational Therapy Dept

Heimerer College

Veranda D4, Hyrja C dhe D, Lagja Kalabri, (Rruga Vetemik)

10000 Prishtina, Rep. of Kosovo

Key Responsibilities

- Supervise the placement coordinator and lecture module coordinator
- Advise non-OT professors on OT integration into modules
- Lecturer of core OT modules (taught 10 out of 15)
- Communicate with Fieldwork/Placement mentors
- Assess OT student fieldwork/placement performance
- Participate in Erasmus projects through the college
- Assist Defense of OT Program to Accreditation Board

Business or sector Higher Education

(1996 - 1999)

Certified Occupational Therapy Assistant

Baby Steps/Community Therapies

861 Auto Center Dr. #D, Palmdale, CA 93551

Key Responsibilities

- Develop on-site Occupational Therapy services
- Provide OT tx. Infants 0-3 yrs in-home
- Train parents of toddlers in on-site group program
- Work with multidisciplinary staff
- Assess children for OT services
- Consult with part-time OTR
- Provide OT tx in primary school settings

Business or sector Allied Health Practice

(1994 - 1996)

Certified Occupational Therapy Assistant

Visiting Nurse Association

Lancaster, CA 93535 (Services closed)

Key Responsibilities

- Provide OT in-home services for mostly adult clients
- Consult with multi-disciplinary team
- Negotiate visit sessions with insurance providers
- Consult with referring Physicians

Business or sector Allied Health Practice

(1987 - 1994)

Resident Counsellor

Mt. Olivet Rolling Acres
18986 Lake Dr. E, Chanhassen, MN 55317

Key Responsibilities

- Primary caregiver for institutionalized young adults and children with developmental disabilities
- Apply OT techniques to encourage independence in activities of daily living
- Schedule before and after work/school activities for residents
- Staff supervisor in residential cottage
- Administer medicines
- Liaison between residents and their families

Business or sector Allied Health Practice

(1984 - 1987) **Certified Occupational Therapy Assistant**
Faribault State Hospital
Faribault, MN (Institution closed)

Key Responsibilities

- Provide OT services for institutionalized severely and profoundly developmentally adults
- Work with both program and residential staff
- Set and implement OT goals and tx for a group of 8 patients
- Report to Registered OT
- Feed residents and change diapers

Business or sector Allied Health Practice

EDUCATION AND TRAINING

(May 2016 – May 2018)	Doctor of Occupational Therapy (OTD) Boston University – College of Health and Rehabilitation Sciences: Sargent College 635 Commonwealth Ave. Boston, Massachusetts 02215 USA	EQF (level 8)
(Aug 1996 – May 1999)	Master of Arts in Ministry (MMin) Simpson University 2211 College View Dr. Redding, CA 96003 USA	EQF (level 7)
(Jan 2009 – May 2011)	Bachelor of Science with Second Class Honours (BScOT) University of Northumbria at Newcastle Northumbria University Coach Lane Campus West Benton, Newcastle Upon Tyne NE7 7XA, United Kingdom	EQF (level 6)
(Aug 1982 – May 1984)	Associate of Applied Sciences in Occupational Therapy (AASc) Anoka-Ramsey Community College 11200 Mississippi Blvd. NW, Coon Rapids, MN 55433 USA	EQF (level 6)
(Aug 1982 – May 1984)	Certification in Occupational Therapy Assistant (COTA) Anoka Vocational Technical Institute 1355 U-10, Anoka, MN 55303 USA	EQF (level 6)

PERSONAL SKILLS

Mother tongue(s) English

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
Albanian	C1	C1	C1	C1	C1
Serbo-Croatian	A2	A2	A2	A2	A2

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2 Proficient use r
Common European Framework of Reference for Languages

Job-related skills

Replace with any job-related skills not listed elsewhere. Specify in what context they were acquired.
Example:

- Client groups I've treated in Occupational Therapy besides those listed: CVA, COPD, Heart Disease, Cancer, Hip Fracture, TBI, Failure to Thrive, DS, ASD, Premature babies, CP
- Special Practice Placement Experience: Mental Health Residential Institution, Nursing Home, Neurological Ward Regional Hospital, Mental Health Suicide Risk Ward, Geriatric Ward Regional Hospital, Hand Therapy Clinic Regional Hospital, In-home dementia care

Other skills

- Fabricating Hand Splints
- Wheelchair adaptation
- Group Mental Sessions – CBT
- Group Mental Health Classes – Crafts/ Cooking/ Recreation, etc....
- Home and Community Assessments for Adaptations

ADDITIONAL INFORMATION

Publications
Presentations
Projects
Conferences
Seminars
Honours and awards
Memberships
References
Citations
Courses
Certifications

PROFESSIONAL SOCIETY AND ORGANIZATION MEMBERSHIPS:

- American Occupational Therapy Association
- World Federation of Occupational Therapists
- ENOTHE

SERVICE ORGANIZATIONS

- AGAPE of Kosovo - Director
- AIM of Kosovo – Director
- Board of Directors for Kosovo Protestant Evangelical Church

HONORS AND AWARDS

- Best Paper Award – For presentation of “Client-centered Assessments in Occupational Therapy” at the 7th International Symposium of Health Sciences, Prishtina, Kosovo – Oct. 6-8, 2016

CERTIFICATIONS

Sept. 2022 – Feb. 2023 – Interprofessional Leadership in Healthcare Certificate Program

PUBLICATIONS:

Ullrich, D. (2018). Practice placement training for professionals mentoring occupational therapy students: A pioneering program in Kosovo. Doctoral dissertation to be published in PubMed June 2018.

Non-refereed

Ullrich, D (2024). Understanding the profession of occupational therapy. Abstract published at: [OIK Abstrakti-Kongresi-II .pdf \(oik-ks.org\)](https://oik-ks.org/Abstracti-Kongresi-II.pdf) April 05-06, 2024

Ullrich, D. (2013) Çfarë është ergoterapia? – (What is occupational therapy?). Revista e qeap-heimerer (QEAP-Heimerer magazine).

PRESENTATIONS:

Ullrich, D., & Sopa, R. (2024, Oct). The 1st decade of occupational therapy in Kosovo: successes and challenges. Oral presentation at the 1st Occupational Therapy Europe Congress (OT-Europe 2024).
Krakow, Poland
Occupational Therapists

Ullrich, D. (2024, Aug). Protecting the honor of adults with various disabilities. Disability Awareness training. Prizren, Kosovo
Community members

Ullrich, D. (2024). Understanding the profession of occupational therapy. The 2nd international Congress of Healthcare Professionals, Emerald Hotel, Prishtina, Kosovo.
Multi-disciplinary Health Professionals

Ramsey, L. & Ullrich, D. (2021, Mar-May). Mental Facilitators Training
Offered in person and online from The Bridge, Gjilan, Kosovo
Leaders working in various sites around the globe

Ullrich, D. (2021, Apr). How to use GAS
Workshop presented at Kolegji-Heimerer, Prishtina, Kosovo
Kolegji-Heimerer academic staff

Jacobs, K., Duddy, K., Doyle, N., Ullrich, D., Wallace S. (2020).
Fostering a Global Community of Learners Through
Online Education. Virtual Massachusetts Association of
Occupational Therapists (MAOT) Conference. October
28

Duddy, K., Doyle, N., Lachter L.G., Niemeyer, L., Ullrich, D., Wallace, S. & Jacobs, K. (2020, March 26-29). *Tailoring online education to foster a global community of learning*. [Poster Presentation]. AOTA Conference & Expo, Boston, MA, United States.
<https://www.aota.org/~media/Corporate/Files/ConferenceDocs/2020/2020-Annual-Conference-Guide-Boston.pdf> (Conference cancelled)

Ullrich, D. (2020, Feb). Roli i mentorit klinik tek studentët në fusha të ndryshme.
Workshop presented at Kolegji-Heimerer, Prishtina, Kosovo
Multi-Disciplinary Health Professionals

Havolli, I., Jashari-Ramadani, S. & Ullrich, D. (2020, Feb. 1-2). Mental Health Facilitators Training.
Offered by Shoqata e Psikologëve të Shqipërisë, Oxford Hotel, Tirana, Albania
Psychologists and lay professionals

Ramsey, L., Ullrich, D., Havolli, I. & Jashari-Ramadani, S. (2019, Dec). Mental Health Facilitators Training. Offered by Shoqata e Psikologëve të Kosovës, Hotel Sirius, Prishtina, Kosovo
Psychologists, educators, health professionals and lay people

Ullrich, D. & Jacobs, K. (2018, May). Pioneering the profession of occupational therapy in the Republic of Kosovo: A guide for OT development in non-industrial countries. Presented at the 17th World Federation of Occupational Therapist (WFOT) Congress – Cape Town, South Africa

Ullrich, D. & Jacobs, K. (2018, May). Steps to promoting occupational therapy within a pioneering process: using Kosovo as an example. Presented at the 17th World Federation of Occupational Therapist (WFOT) Congress – Cape Town, South Africa

Ullrich, D. (2018, March). Non-language dependent digital apps for therapeutic

purposes. Presented at the 2nd European Speech and Language Therapy Conference – Prishtina, Kosovo

Ullrich, D. (2017, December). Interprofessional Workshop: Stress management in the workplace. Workshop presented at Heimerer College - Gjakova Campus, Kosovo Multi-disciplinary Health Professionals

Ullrich, D. (2017, October). Role-Emerging practice placement assessment methods for pioneering occupational therapy programmes. Presented at the 23rd Annual Meeting of European Network of Occupational Therapy in Higher Education (ENOTHE) – Zagreb, Croatia

Ullrich, D. (2017, August). The occupational effects of overloaded school backpacks on primary school children and their carers: + A solution proposal. Presented at the 8th International Health Sciences Symposium – Prishtina, Kosovo

Ullrich, D. (2017, April). Interprofessional Workshop: Practice placement mentor training for occupational therapy students. Workshop presented at Heimerer College – Prishtina, Kosovo Multi-disciplinary Health Professionals

Ullrich, D. (2017, March). The Role of occupational therapy in infant and toddler feeding and dysphagia care. Presented at the 1st annual Speech Therapy Conference -

Prishtina, Kosovo

- Ullrich, D. (2016, October). Occupational performance areas that have required occupational therapy treatment up to now in Kosovo (adapted). Presented at the OT24Vx16 – Virtual Occupational Therapy International Conference
- Ullrich, D. (2016, October). Client-centred assessments in occupational therapy. Presented at the 7th International Health Sciences Symposium - Prishtina, Kosovo
- Ullrich, D., Caldwell, J., Bllaca, A., & Sopa, R. (2016, September). Adolescents' mental health and use of mobile phone- an occupational therapy perspective. Presented at the 20th European IAAH Congress – Prishtina, Kosovo
- Ullrich, D. & Caldwell, J. (2015, November). 37 students and One practice educator – Creativity in role-emerging placements for 1st generation occupational therapy students in Kosovo. Presented at the OT Show – Birmingham, UK
- Ullrich, D. (2015, November). Moving and handling techniques. Workshop presented at the Public Health building at the municipal hospital – Ferizaj, Kosovo Medical High School students for placement preparation
- Ullrich, D. (2015, October). Occupational performance areas that have required occupational therapy treatment up to now in Kosovo. Presented at the 6th International Health Sciences Symposium - Prishtina, Kosovo
- Ullrich, D. (2015, October). Moving and handling techniques. Workshop presented at the Public Health building at the municipal hospital – Shtime, Kosovo Kosovar in-home nurses
- Ullrich, D. (2015, October). Moving and handling techniques. Workshop presented at the Public Health building at the municipal hospital – Ferizaj, Kosovo Kosovar in-home nurses
- Ullrich, D. (2001). Multidisciplinary health care team cooperation. Workshop presented at the Struga Nursing conference - Struga, Macedonia Macedonian Nurses
- Ullrich, D. (2000). Therapeutic Self-Defense. Workshop presented at an Orphanage - Brashov, Romania Orphanage workers who work with aggressive children with Mental Health issues
- Ullrich, D. (2000). Empowering communication in non-communicative children. Workshop presented at an Orphanage - Brashov, Romania Orphanage staff

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